

February 2011

Company Code of Considerate Practice

The Company Code of Considerate Practice forms the basis of all the Scheme's requirements.

Considerate

Everyone affected by the works should be advised before it starts. Nuisance caused by deliveries, traffic and parking should be minimised. Diversions should be clearly signed with special attention paid to the needs of pedestrians and those with sight, hearing and mobility difficulties.

Environment

The potential environmental and ecological effects of all operations should be identified and evaluated, with appropriate action taken to minimise all forms of pollution. Every effort should be made to reduce, reuse and recycle waste. Materials should be obtained from sustainable sources, and local resources used where possible. All operations should make a positive contribution to the natural environment.

Appearance

The company should be doing all it can to create an image of which the industry can be proud. All site areas, including the perimeters and any facilities, should be clean, tidy and well presented, and all materials stored neatly. This also applies to all company vehicles. Waste, rubbish and litter should not be allowed to accumulate. Dusty operations should be managed to prevent any inconvenience.

Good Neighbour

Supervisors should interact proactively with the client and all neighbours throughout the project to inform them about site activities and to pre-empt and avoid complaints. Any complaint should be logged and handled positively to achieve a satisfactory outcome for all concerned.

Respectful

Everyone within the company should help to create a positive image and maintain respectable and safe standards of dress and behaviour. Improper conduct and language should be subject to severe disciplinary action. Pride in the supervision and appearance of all sites, temporary facilities and the surrounding area should be shown at all times.

Safety

Systems should be in place so that construction work is carried out with care and consideration for the safety of the public as well as for those visiting and working on the sites. No site should be a security risk to others.

Responsible

The company should be aware of its obligations to personnel, act in a professional and conscientious manner, and play a part in the development of the industry's future workforce.

Accountable

The company will be expected to promote the Scheme's aim of 'improving the image of construction'. Everyone associated with the company should understand and comply with the Company Code of Considerate Practice. Training and development needs for all within the company should be identified and addressed.